

Introduction

This Queensland Compliance guide, made available to the program participant, contains information and requirements specific to the Alcohol Ignition Interlock Program (AIIP) for the operation of the ALCOLOCK alcohol interlock device.

IMPORTANT: Before operating the ALCOLOCK device, you must completely read the content of the Instruction manual; failure to do so may result in a program violation.

Supplier

ALCOLOCK AU Pty Limited

Service provider

Affordable Interlock Systems Pty Ltd.

Assistance and scheduling

Contact your authorised service provider at 1-800-252-656 or online at affordableinterlocks.com.au

Service centre

The service provider operates a network of service centres that perform installation, monitoring, calibration and end-of-program removal of the ALCOLOCK device. For a full list of service locations go to affordableinterlocks.com.au

Privacy statement

ALCOLOCK AU together with Affordable Interlock Systems are committed to maintaining the privacy of personal information collected from participants for the purposes of providing program services. The privacy policy contains detailed information on how personal information is being collected, stored and disclosed to TMR while complying with all Privacy Laws, including Part 1 and 3 of Chapter 2 of the Information Privacy Act 2009 (Qld).

Release of participant data

The participant acknowledges that enrolment into the program will require the collection of personal and confidential information as outlined in the Service Agreement. By signing the Service Agreement, participant authorises ALCOLOCK AU to release such information.

Important terms

Early service recall

An early service may be triggered based on a set number of events that require a service to be conducted earlier than scheduled (refer to Program violations). The handset will display an early recall message, a recall code and the permanent lockout date.

The ALCOLOCK device must be reset by the authorised service provider, at a potentially additional cost, within seven (7) days, or the device will enter a permanent lockout state.

In the event of an early recall, contact your authorised service provider immediately to set an appointment before the permanent lockout date.

Permanent lockout

A state in which the vehicle cannot be started. The handset will display permanent lockout and the lockout date. The device will not accept a breath test and therefore the engine cannot be started.

The ALCOLOCK device enters a permanent lockout state as a result of failing to address device notifications or to attend a scheduled service appointment within the seven (7) days grace period. In the event of a permanent lockout, contact your authorised service provider immediately to get an unlock code and set an appointment.

NOTE: Refer to your Instruction manual for all display / error messages.

Service and monitoring

The authorised service provider has a responsibility to provide the following services:

- a. calibration, inspection and monitoring of each installed device within thirty (30) days after the initial installation and every ninety (90) days thereafter; and
- b. all interlock services must be performed at an authorised service centre.

IMPORTANT: You are solely responsible for contacting the authorised service provider to schedule a service appointment before the permanent lockout date.

Do not:

- wait for the authorised service provider to contact you to schedule a service appointment; or
- contact the authorised service provider for non-program related vehicle servicing.

Do:

- contact the authorised service provider for program related matters;
- notify the authorised service provider before working on your vehicle;
- schedule your service appointment within the time limit displayed on the handset; and
- arrive at least fifteen (15) minutes early to your service appointment.

The ALCOLOCK device will warn the driver of upcoming service appointments seven (7) days prior to the service date. Should the participant fail to appear, the device will lockout seven (7) days after the missed scheduled appointment and the vehicle will not be operable until the service provider has reset the device.

NOTE: Remember the authorised service provider is required to report all program violations to the Department of Transport and Main Roads (TMR). A program violation may result in a three (3) month extension of the interlock period.

Program violations

These events are detected by the alcohol interlock device and reported to TMR. When detected, they will trigger an early service:

- a. ten (10) failed tests since your last scheduled service;
- b. five (5) failed tests with a high BAC (0.050 BAC or higher) since your last scheduled service;
- c. three (3) missed and/or failed retests since your last scheduled service;
- d. failure to attend a scheduled service appointment within seven (7) days; and

e. any attempt or successful circumvention of the Interlock Device :

1. starting the vehicle without providing a test and failing to provide a test within three (3) minutes of the vehicle starting;
2. starting the vehicle without providing a test and subsequently providing a failed test; and
3. disconnecting the vehicle battery for twenty (20) minutes or more.

NOTE: Should a tampering violation occur as a result of work done by a certified auto repair facility, the participant must provide a receipt, invoice or work order to the authorised service provider indicating business name, vehicle, work done, time in and time out. Times of the violation must match the time of service on the invoice or work order. If a participant is working on his/her own vehicle, prior notification to the authorised service provider is required.

For more information, refer to the "Terms and Conditions" in the Service Agreement.

Definitions

Alcohol interlock: an electronic breath testing device consisting of a handset (HS) and electronic control unit (ECU), together with associated cables, installed in the vehicle to prevent the engine from starting until a breath sample with an alcohol concentration below the set limit is provided.

Tampering: any alteration to, interference with, or circumvention of the approved alcohol interlock device, of the installation or functioning of such device where such alteration, interference or circumvention has not been authorised by TMR or by the service provider. It also includes the loss or destruction of the alcohol interlock, in whole or in part.

Program violation: these are events identified by TMR and reported by the service provider.

Reference

Transport Operations (Road Use Management) Act 1995