

ALCOLOCK™ LR

ALCOHOL INTERLOCK



SERVICE AGENT



Affordable Interlocks Systems Pty Ltd.

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Participant guide
WESTERN AUSTRALIA

Introduction

The Participant Guide for Western Australia contains essential information and requirements for successful completion of the program.

Before operating the ALCOLOCK™ device, you must read the instruction manual; failure to do so may result in a program violation.

Service provider

ALCOLOCK AU Pty Limited

Service Agent

Afordable Interlock Systems Pty Ltd

Assistance and scheduling

Contact the service agent at 1800 252 656 or at afordableinterlocks.com.au

Service centre

The service agent operates a network of service centres that perform installation, monitoring, calibration and end-of-program removal of the ALCOLOCK device. For a list of service locations go to afordableinterlocks.com.au

Privacy statement

ALCOLOCK AU and the service provider are committed to maintaining the privacy of personal information collected from participants for the purposes of providing program services. The privacy policy contains detailed information on how personal information is being collected, stored and disclosed to the Department of Transport (DoT) WA while complying with all Privacy Laws, including the Privacy Act 1988 (Commonwealth).

Release of participant data

The participant acknowledges that enrolment into the program will require the collection of personal and confidential information as outlined in the Service Agreement. By signing the Service Agreement, participant authorises ALCOLOCK AU to release such information to the administering authority.

Important terms

Administering authority

The department that is responsible for administration of the program is the Department of Transport (DoT) WA.

Alcohol interlock device

A breath alcohol testing instrument (Device, IID or BAIIID) connected with the electronic circuits of a vehicle to control its operation in relation to the blood alcohol concentration (BAC) of the driver.

Alcohol interlock program

A regulated requirement in which participants are enrolled for a period of licence restriction or probation, during which the device is installed in the participant vehicle, and for which there are requirements for monitoring of the activity, periodic servicing of the device and completion of compliance reports to the administering authority.

Set point

The blood alcohol concentration measured by the device, at or above which the vehicle cannot be started, being 0.020BAC for the WA program.

Circumvention

Any interference with or attempt to bypass the operation of the device by any means to start the vehicle without first providing accepted breath sample with an alcohol concentration below the set point.

Tampering

Any action to alter, interfere with, disable, defeat or circumvent the installation or operation of the device.

Program violation

Designated events including those detected by the device that require an action specified by the administering authority.

Early service recall

An early recall for service is initiated for events that require service to be conducted earlier than scheduled. The handset will display an early recall message, a recall code and the permanent lockout date.

The device must be reset by the service agent, at a potentially additional cost, within seven (7) days, or the device will enter a permanent lockout state.

Contact the service agent immediately to obtain service before the permanent lockout date.

Permanent lockout

A state in which the device does not accept a breath sample and the vehicle is blocked from being started. The handset displays *permanent lockout*.

The device enters a permanent lockout state for failure to respond to service notifications or to attend a scheduled service appointment.

Contact the service agent immediately to schedule service. Towing of the vehicle at participant expense may be required.

Service and monitoring

The service agent has the responsibility to provide the following services:

- calibration, inspection and monitoring of each installed device every month; and
- all interlock services must be performed at an authorised service centre.

NOTE: The participant is responsible for contacting the service agent to schedule service before the permanent lockout date.

The device will notify the participant of upcoming service appointments seven (7) days prior to the service date.

The participant is required to arrive for the service appointment fifteen (15) minutes prior to the scheduled time.

If the participant does not bring the vehicle into an authorised service centre for scheduled service, the device will enter a permanent lockout state seven (7) days thereafter.

NOTE: The administering authority is advised of all missed service appointments and other program violations which may result in additional sanctions being levied.

Program violations

Reportable program violations include:

- providing a breath sample with an alcohol concentration at or above the set point;
- failure to provide a breath sample for the retest requirement;
- any attempt to circumvent or tamper with the device;
- starting the vehicle without first providing an accepted breath sample;
- power interruption of device or disconnecting the vehicle battery;
- removing the device without approval from the administering authority; and
- failure to attend a scheduled service appointment.

Retest requirement

Additional breath test requirements while operating the vehicle:

- the first retest is required five (5) to fifteen (15) minutes after starting the vehicle engine. Subsequent retests are required fifteen (15) to sixty (60) minutes from the previously completed retest for the duration of travel; and
- the device will allow ten (10) minutes to safely pull over and complete the retest.

Vehicle maintenance

Contact the service agent before attempting to service the vehicle.

NOTE: If a tampering violation occurs as a result of work done by an auto repair facility, the participant must provide a receipt, invoice or work order to the service agent indicating business name, vehicle, work done, time in and time out. Times of the violation must match the time of service on the invoice or work order. For more information, refer to the "Terms and Conditions" in the Service Agreement.

Reference

WA Alcohol Interlock Scheme, Accredited Service Provider Guide (2023)

Road Traffic (Authorisation to Drive) Act