

ALCOLOCK™ LR

ALCOHOL INTERLOCK



SERVICE PROVIDER



Affordable Interlocks Systems Pty Ltd.

1800 252 656

enquiries@affordableinterlocks.com.au

affordableinterlocks.com.au



COM-AU-QLD-ENG-60-000964-A
© 2021

Participant guide
QUEENSLAND

Introduction

The Participant Guide for Queensland contains essential information and requirements for successful completion of the program.

Before operating the ALCOLOCK™ device, you must read the instruction manual; failure to do so may result in a program violation.

Service provider

Affordable Interlock Systems Pty Ltd.

Manufacturer

ALCOLOCK AU Pty Limited

Assistance and scheduling

Contact the service provider at 1800 252 656 or at affordableinterlocks.com.au

Service centre

The service provider operates a network of service centres that perform installation, monitoring, calibration and end-of-program removal of the ALCOLOCK device. For a list of service locations go to affordableinterlocks.com.au

Privacy statement

ALCOLOCK AU and the service provider are committed to maintaining the privacy of personal information collected from participants for the purposes of providing program services. The privacy policy contains detailed information on how personal information is being collected, stored and disclosed to Queensland Department of Transport and Main Roads (TMR) while complying with all Privacy Laws, including Part 1 and 3 of Chapter 2 of the Information Privacy Act 2009 (Qld).

Release of participant data

The participant acknowledges that enrolment into the program will require the collection of personal and confidential information as outlined in the Service Agreement. By signing the Service Agreement, participant authorises ALCOLOCK AU to release such information to the administering authority.

Important terms

Administering authority

The department that is responsible for administration of the program is the Queensland Department of Transport and Main Roads.

Alcohol interlock device

A breath alcohol testing instrument (Device, IID or BAIID) connected with the electronic circuits of a vehicle to control its operation in relation to the blood alcohol concentration (BAC) of the driver.

Alcohol interlock program

A regulated requirement in which participants are required to install an interlock device into their vehicle to be able to legally drive. Once installed, there are requirements for monitoring activities, periodic servicing of the device and completion of compliance reports to the administering authority.

Circumvention

Any interference with or attempt to bypass the operation of the device by any means to start the vehicle without first providing an alcohol free breath sample.

Tampering

Any action to alter, interfere with, disable, defeat or circumvent the installation or operation of the device.

Program violation

Designated events including those detected by the device that require an action specified by the administering authority.

Unscheduled service

An unscheduled service may be triggered based on a set number of events that require a service to be conducted earlier than scheduled. The handset will display an early recall message, a recall code and the permanent lockout date.

The ALCOLOCK device must be reset by the service provider, at a potentially additional cost, within seven (7) days, or the device will enter a permanent lockout state.

Contact the service provider immediately to obtain service before the permanent lockout date.

Permanent lockout

A state in which the device does not accept a breath sample and the vehicle is blocked from being started. The handset displays permanent lockout.

The device enters a permanent lockout state for failure to respond to service notifications or to attend a scheduled service appointment.

Contact the service provider immediately to schedule service. Towing of the vehicle at participant expense may be required.

Service and monitoring

The service provider has the responsibility to provide the following services:

- a. calibration, inspection and monitoring of each installed device one (1) month after the initial installation and every three (3) months thereafter; and
- b. all interlock services must be performed at a service centre.

NOTE: *The participant is responsible for contacting the service provider to schedule service before the permanent lockout date.*

The device will notify the participant of upcoming service appointments seven (7) days prior to the service date.

The participant is required to arrive for the service appointment fifteen (15) minutes prior to the scheduled time.

If the participant does not bring the vehicle into a service centre for scheduled service, the device will enter a permanent lockout state seven (7) days thereafter.

NOTE: *The administering authority is advised of all missed service appointments and other program violations which may result in a program extension.*

Program violations

Reportable program violations include:

- a. providing a failed breath sample;
- b. failure to attend a scheduled service appointment; and
- c. any attempt to circumvent or tamper with the device.

Unscheduled service

- a. providing a failed breath sample on ten (10) occasions within a service period;
- b. providing a breath sample with an alcohol concentration at or above 0.050 BAC on five (5) occasions within a service period;
- c. failure to provide a breath sample for the retest requirement on three (3) occasions within a service period; and
- d. any attempt to circumvent or tamper with the device.

Retest requirement

Additional breath test requirements while operating the vehicle:

- a. the first retest is required three (3) to ten (10) minutes after starting the vehicle engine. Subsequent retests are required fifteen (15) to sixty (60) minutes from the previously completed retest for the duration of travel; and
- b. the device will allow seven (7) minutes to safely pull over and complete the retest.

Vehicle maintenance

Contact the service provider before attempting to service the vehicle.

NOTE: *If a tampering violation occurs as a result of work done by an auto repair facility, the participant must provide a receipt, invoice or work order to the service provider indicating business name, vehicle, work done, time in and time out. Times of the violation must match the time of service on the invoice or work order. For more information, refer to the "Terms and Conditions" in the Service Agreement.*

Reference

Transport Operations (Road Use Management) Act 1995