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# QUALITY POLICY

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JULY 20, 2020

AFFORDABLE INTERLOCK SYSTEMS PTY LTD  
PO Box 8753, Gold Coast MC, QLD, 9726



## QUALITY POLICY

Affordable Interlock Systems (AIS) is a specialist in the supply, service, installation and calibration of alcohol interlocks devices for personal use, commercial, law enforcement and state government compulsory interlock programs. AIS was established in 2019 and at the same time becoming the exclusive authorised service agent in Australia for Alcohol Counter Measures System, Montreal, Canada.

AIS has a very strong focus on customer service, both externally and internally. Everything AIS does is customer centric. The AIS mantra is simple and effective “If it’s not good for the customer it’s definitely not good for AIS”. AIS lives and breathes for customer satisfaction. The quality system captures data for review leading to continual improvement.

AIS strives to provide comprehensive services and support to local government of all states and territories so that they may meet the requirements of a mandatory alcohol interlock program for their internal and external customers.

To achieve customer satisfaction AIS is committed to adhering to the quality principles of ISO 9001:2015. In addition to those principles, we highly value ethical relationships and business practices. AIS will NEVER undertake unethical business partners, business dealings and alike.

Continuous improvement of services and capabilities is another cornerstone of AIS. Everyone at AIS strives to provide to the best of their abilities, an environment of excellence. Quality objectives are recorded in the Context of the Organisation (COTO) Register.

AIS is committed to being the most trusted and ethical alcohol interlock supplier in Australia. This policy is reviewed for continuing suitability, relevance and appropriateness via AIS management review.

Ron Mulder  
Director  
Affordable Interlock Systems  
20 July 2020